



CANDIDATE  
NAME

CENTRE  
NUMBER

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CANDIDATE  
NUMBER

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**0986/22**

May/June 2023

**1 hour 30 minutes**

You must answer on the question paper.

You will need: Insert (enclosed)

## INSTRUCTIONS

- Answer **all** questions.
- Use a black or dark blue pen. You may use an HB pencil for any diagrams or graphs.
- Write your name, centre number and candidate number in the boxes at the top of the page.
- Write your answer to each question in the space provided.
- Do **not** use an erasable pen or correction fluid.
- Do **not** write on any bar codes.
- You may use a calculator.

## INFORMATION

- The total mark for this paper is 80.
- The number of marks for each question or part question is shown in brackets [ ].
- The insert contains the case study.

This document has **12** pages. Any blank pages are indicated.



\*3081804448\*

- 1 (a) Explain **four** characteristics needed for an entrepreneur to be successful.

Characteristic 1: .....

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Characteristic 2: .....

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Characteristic 3: .....

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Characteristic 4: .....

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[8]

- (b) Consider the advantages and disadvantages of starting up ET as either an unincorporated business or as a limited company. Which should Zane and Zaara choose? Justify your answer.

Unincorporated business: .....

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Limited company: .....

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Recommendation: .....

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[12]

- 2 (a) Explain **one** business objective for ET and **one** other objective that a social enterprise like Daycare might have.

Business objective for ET: .....

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Explanation: .....

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Objective for a social enterprise like Daycare: .....

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Explanation: .....

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[8]

- (b)** Using Appendix 2 and other information, consider the **two** options for the first performance at the theatre. Which is the best option for Zaara to choose? Justify your answer using suitable calculations.

Option 1: .....

[illegible]

Option 2: .....

[illegible]

Recommendation: .....

[illegible]

[12]

- 3 (a) Explain **four** reasons why it is important that Zane prepares a cash-flow forecast before starting ET.

Reason 1: .....

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Reason 2: .....

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Reason 3: .....

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Reason 4: .....

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[8]

(b) Consider the following **three** roles of marketing for ET. Which role will be the most important for ET to be successful? Justify your answer.

- Identifying customer needs
- Satisfying customer needs
- Maintaining customer loyalty

Identifying customer needs: .....

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Satisfying customer needs: .....

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Maintaining customer loyalty: .....

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Conclusion: .....

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..... [12]

- 4 (a) Explain **two** leadership styles that Zane and Zaara could use when managing ET's employees.

Leadership style 1: .....

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Explanation: .....

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Leadership style 2: .....

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Explanation: .....

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[8]



(b) Consider the following **three** ethical issues for the theatre. Which ethical issue is likely to have the biggest effect on ET? Justify your answer.

- Paying fair wages to employees
- Only buying costumes produced in the local community
- Purchasing all refreshments from suppliers that do not pollute the environment

Paying fair wages to employees: .....

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Only buying costumes produced in the local community: .....

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Purchasing all refreshments from suppliers that do not pollute the environment: .....

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Conclusion: .....

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[12]

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